

# SAM AGENCY



# OET WINNERS

# Listening



# OET

Occupational English Test

2.0

## E2language Test 2

# E2language

## Test II

### E2 Language Listening Part A.2

#### Extract 1

You will hear part of a consultation between a psychologist and a patient called Mr Barry. For questions 1-12, complete the notes with a word or short phrase.

Patient:

Mr Barry

#### Background:

Continued anxiety and (1) \_\_\_\_\_

Started medication (2) \_\_\_\_\_ ago

#### Medication:

citalopram / chlordiazepoxide

chlordiazepoxide (3) \_\_\_\_\_ Mg (4) \_\_\_\_\_ daily

non-compliant

feels meds don't (5) \_\_\_\_\_ him sufficiently

patient trying to (6) \_\_\_\_\_ more

citalopram 20mg

side effects: ongoing (7) \_\_\_\_\_ improving

stress related?

possible (8) \_\_\_\_\_

takes citalopram (9) \_\_\_\_\_

#### Symptoms:

inability to leave house

palpitations / SOB / intense fear

feels (10) \_\_\_\_\_ when outside

patient normalizing

went to shops for the (11) \_\_\_\_\_

since beginning (12) \_\_\_\_\_

## Extract 2

You will hear part of a consultation between a GP and a patient called Mr Martin. For questions 1-12, complete the notes with a word or short phrase.

Patient:

Mr Martin

### Background/Symptoms:

Stomach pain

Condition present (1) \_\_\_\_\_ for years but worse recently

Located across (2) \_\_\_\_\_ of abdomen radiating towards (3) \_\_\_\_\_

Describes pain as not severe

Like an (4) \_\_\_\_\_

Pain moves side to side

Patient suspects (5) \_\_\_\_\_ problems

Feels (6) \_\_\_\_\_ as well as pain

Ongoing problem

4 yrs ago diagnosed suspected (7) \_\_\_\_\_

Bowel movements variable

Ongoing problems with (8) \_\_\_\_\_ but recently stool (9) \_\_\_\_\_

Drinks plenty of water

No diarrhea

No presence of (10) \_\_\_\_\_ in stool

No black motions

### Medication:

Previously prescribed Colofac

Monitors diet rather than take (11) \_\_\_\_\_

Takes OTC (12) \_\_\_\_\_ capsules which provide relief

## E2 Language Listening Part B.2

1- You hear a doctor and a trainee discussing the application of a plaster cast.

What does the trainee need to tell the patient about the cast?

- Ⓐ The appropriate length of time to let the cast dry properly
- Ⓑ The temperature of the cast as it begins to harden.
- Ⓒ The reduction in the fracture after the cast has been applied.

2- You hear a manager explaining new data management processes to clinical staff.

What should staff do with their feedback reports?

- Ⓐ File them on paper and digitally
- Ⓑ Copy them onto the new servers
- Ⓒ Fill them out digitally to save time

3- You hear a presentation about the introduction of a new type of wound dressing.

What is the main advantage of the new wound dressing?

- Ⓐ They are ideal for oozing wounds due to high absorbency.
- Ⓑ They are made from naturally bacteria resistant seaweed.
- Ⓒ They are somewhat less costly than traditional cloth bandages.

4- You hear two hospital managers discussing completion rates for an online course. How will management inform staff who do not attend the meeting about the deadline?

- Ⓐ Face to face
- Ⓑ By email
- Ⓒ Over the phone

5- You hear two colleagues discussing an online training course. What advice does the female nurse give her colleague?

- Ⓐ request IT help to reset so he can complete the course.
- Ⓑ wait until the weekend and complete the course.
- Ⓒ advise a manager that he has completed the course.

6- You hear an educator describing methods for creating medical abbreviations to nursing trainees.

Why does the speaker think it is important for trainees to understand the different methods of abbreviating?

- Ⓐ So they can create new abbreviations using the first letter rule.
- Ⓑ So they can easily pronounce medical acronyms accurately.
- Ⓒ So they can more efficiently learn commonly used abbreviations.

## E2 Language Listening Part C.2

### Extract 1

1. How does Dr Lee describe the movement from traditional care systems to non-visit care?
  - (A) Large pre-existing medical providers will probably dominate the market.
  - (B) There will be a mixture of reactions from existing and new organisations.
  - (C) Flexible new organisations will have an advantage over existing ones.
  
2. According to Dr Lee a non-visit care culture
  - (A) views face to face consultations as a final resort in treatment.
  - (B) will develop more rapidly in new medical start-ups.
  - (C) requires a blend of responses from medical organisations.
  
3. Dr Lee believes that current technology is
  - (A) closely matched to users medical needs.
  - (B) changing expectations for medical services.
  - (C) not capable of supporting non-visit care yet.

4. Dr Lee suggests that in person visits

- Ⓐ ideally occur earlier in the care process.
- Ⓑ have a negative impact on many patients.
- Ⓒ should be easy for patients to manage.

5. Why does Dr Lee mention specimen collection services?

- Ⓐ To highlight the expense of creating offices and labs.
- Ⓑ To describe how these services could be provided more efficiently.
- Ⓒ To suggest they could be delivered more nimbly with technology.

6. What advice does Dr Lee give organisations wanting to move to non-visit care models?

- Ⓐ Wait for more precise technology before transitioning to remote care.
- Ⓑ Re-evaluate the safety and quality of non-visit care before making the change.
- Ⓒ Find transition opportunities by close analysis of each instance of in-person care.

## E2 Language Listening Part C.2

### Extract 2

1. The research suggests that in the USA
  - Ⓐ supervised injection centres are fundamentally different.
  - Ⓑ supervised injection centres are being successfully integrated.
  - Ⓒ supervised injection centres have the same impact as elsewhere.
  
2. According to Dr Davidson the secret facility was
  - Ⓐ based on international evidence and good practice.
  - Ⓑ waiting for legal advocacy in the United States.
  - Ⓒ experiencing the death of too many patients.
  
3. According to Dr Davidson what is the outcome of having staff and drug users in the same room?
  - Ⓐ Patient check in and registration is more efficient.
  - Ⓑ Overdose prevention is the major benefit.
  - Ⓒ Staff can address many potential health issues.



4. What does Davidson suggest users of the centre most appreciate?
- Ⓐ the clean and hygienic surfaces
  - Ⓑ the private and relaxed space
  - Ⓒ they can't get arrested there
5. Some users of the facility suggested that the facility
- Ⓐ needs a far more open space.
  - Ⓑ can't combine with other services since it is secret.
  - Ⓒ would be better as a treatment agency.
6. What concern did staff raise about the running of the facility?
- Ⓐ That patients might disclose information about the centre
  - Ⓑ Necessary exclusion of psychologically ill patients
  - Ⓒ The small number of patients they could help

# E2language

## Test II - Answer

### Answers A2- Extract 1

- 1) *panic attacks*
- 2) *3 / three weeks / 3 weeks*
- 3) *20 / twenty*
- 4) *3 / three / three times / 3 times*
- 5) *suppress*
- 6) *exercise*
- 7) *headaches*
- 8) *ear infection*
- 9) *at night*
- 10) *sick and dizzy / dizzy and sick*
- 11) *first time / 1st time*
- 12) *medication*

### Answer Sheet A2- Extract 2

- 1) *on and off / off and on*
- 2) *upper part*
- 3) *middle*
- 4) *irritation*
- 5) *kidney*
- 6) *bloated irritable bowel syndrome / IBS / irritable bowel*
- 8) *constipation*
- 9) *loose*
- 10) *blood or slime / slime or blood*
- 11) *laxatives*
- 12) *peppermint oil*

## Answers B2

1. B
2. A
3. A
4. A
5. C
6. C

## Part C2

### Extract 1

1. B
2. A
3. B
4. C
5. B
6. C

### Extract 2

1. C
2. A
3. C
4. B
5. B
6. B